

Massachusetts Department of Public Health

Office of Patient Protection

Number of Requests Received by Type and Health Plan January – December 2007

	Tufts	Blue Cross &	Harvard	United	Cigna	Connec-	Health NE
Appeal Type		Blue Shield	Pilgrim			ticare	
Behavioral Health	7	69	22	24	1		1
Cosmetic / Reconstructive	4	12					3
Dental			2				
Diagnostic Services	4	1	1				1
Durable Medical Equipment	4	4	1				
Emergency Care			1			1	
Excluded Services	1	4	1				
Experimental	3	24	2	1	1		
Infertility Care	4	19	4				1
Inpatient	8	20	1				
Outpatient	8	13	3				4
Pharmacy	5		3	2			
Rehab Services	3	6	5				1
Visual Services							
Totals	51	172	46	27	2	1	11

Continue....



	Assurant	Fallon	Unicare	Neigh-	BMC	First	Aetna	Pioneer	Guardian
Appeal Type			GIC	borhood	HealthNet	Health		Mangement	
Behavioral Health		3		4			1		1
Cosmetic / Reconstructive		2							
Dental									
Diagnostic Services							1		
Durable Medical Equipment			1						
Emergency Care									
Excluded Services									
Experimental	1			1		1			1
Infertility Care		2							
Inpatient		2					1		
Outpatient	1	2		1	2		2		
Pharmacy		4		1					
Rehab Services								1	
Visual Services									
Totals	2	15	1	7	2	1	5	1	2

Number of Eligible External Review Requests: January - December 2007

